

Return & Refund Policy

Patton Valley Vineyard agrees to replace or refund any bottle of wine that is flawed or that the customer finds unsatisfactory. By law, we cannot accept returns of alcoholic beverages unless the product is flawed. In that circumstance, we ask that the remaining portion of the bottle be returned to us for a replacement. We are also unable to accept the return of wine that was damaged due to extreme weather conditions during shipment. Upon requesting a refund for damaged wine, we will refund your credit card for the cost of the wine less shipping and handling.

Please contact the tasting room at 503-985-3445 for return instructions.

A 15% restocking fee will be applied to all canceled orders.